MultiProduct Firms Loss-Leading Bundling strategies

# ECO 650: Firms' Strategies and Markets Course 1: Multiproduct firms' pricing strategies

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# MultiProduct Firms

- Retailers are intrinsically multiproduct
  - A supermarket sells on average from 30 000 (Sainsbury) to 120 000 products (Wal-Mart discount store )
- Most producers are multiproduct
  - Substitutes (Ex: Coca-Cola's product line)
  - Complementary products ( Ex: Microsoft hardware + software)
- The multiproduct dimension has direct consequences on firm's pricing strategies
  - Loss-leading
  - Bundling/ Tying

Course 1 analyzes these strategies within the following framework

- Monopoly / Competition
- Static
- Perfect information.

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  - Loss leaders are mainly "staples such as milk and dairy, alcohol, bread and bakery products that consumers purchase repeatedly and regularly;"
  - Loss leaders can also be highly attractive products (Champagne)
- A practice that is often regulated:
  - In Germany, the highest court upheld in 2002 a decision of the Federal Cartel Office enjoining Wal-Mart to stop selling basic food items (such as milk and sugar) below its purchase cost.
  - Resale below cost laws in many countries (France, Ireland, US state laws for specific products...).

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A single product monopoly who faces a demand q(p) sets its price p according to the Lerner index:

$$L = \frac{p-c}{p} = 1/\epsilon \text{ where } \epsilon = -\frac{\partial q}{\partial p} \frac{p}{q}$$
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- A multiproduct monopoly who faces a demand q<sub>i</sub>(p<sub>i</sub>, p<sub>j</sub>) for its product *i* sets its prices p<sub>i</sub> and p<sub>j</sub> by internalizing the effect of p<sub>j</sub> on the demand for good *i*...
- ...which exists as long as products' demands are "linked"
  - Products are substitutes ( \frac{\partial q\_i(p\_i, p\_j)}{\partial p\_j} > 0 (ex: product within the same product category (Sodas, Fresh juices, Mineral water...)
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Formally, assume the marginal costs are  $c_i$  and  $c_j$ ; The multiproduct monopoly maximizes:  $\pi = (p_i - c_i)q_i + (p_j - c_j)q_j$ =>FOC's ( for i = 1, 2)

$$(p_i - c_i)\frac{\partial q_i}{\partial p_i} = -q_i - (p_j - c_j)\frac{\partial q_j}{\partial p_i}$$

which rewrites:

$$\frac{(p_i - c_i)}{p_i} = L_i = \frac{1}{\epsilon_i} + \frac{(p_j - c_j)}{p_i} \frac{\frac{\partial q_j}{\partial p_i} \leq 0}{-\frac{\partial q_i}{\partial p_i} > 0}$$

### Multiproduct monopoly pricing

A multiproduct firm monopoly sets:

 higher prices than separate monopolies (each controlling a single output) when goods are substitutes

Iower prices than separate monopolies when goods are complements

It is possible to have  $L_i < 0 \Rightarrow | oss-leading!$ 

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# Loss-Leading & Competition

Chen and Rey (2012)

- Two retailers L and S compete in a local market
- L offers a broader range of products (A and B) than S (B)
- **•** S has a lower unit cost on B (Hard-discount):  $c_B^L > c_B^S$



6/51

# Loss-Leading & Competition

#### Demand

- Each consumer is willing to buy one unit of A and B
- ► Homogenous valuations: u<sub>A</sub> = 10 for A, u<sub>B</sub> = 6 for B → eliminates cross-subsidization motive based on different elasticities
- Complete information  $\rightarrow$  no role for (informative) advertising
- Heterogeneous shopping costs:
  - Half shoppers have high shopping costs: h = 4 per store: One-stop shoppers;

The other half incurs no shopping cost: multi-stop shoppers.

# Benchmark 1: L is a monopoly who can perfectly discriminate among consumers

L will set lower prices for consumers who have high shopping costs (personalized prices):  $p^h$  for the one-stop shoppers and p for the multi-stop shoppers.

► For one-stop shoppers consumers: *L* sets  $U_A + U_B - p^h - h = 0$  and thus  $p^h = 12$  with  $(p_A^h \le U_A \text{ and } p_B^h \le U_B)$ . Its profit is  $\pi_L = p^h - c_B^L = 12 - 4 = 8$ .

For multi-stop shoppers:  $U_A + U_B - p = 0$  and thus set p = 16 with  $(p_A \le U_A \text{ and } p_B \le U_B)$ . Its profit is  $\pi_L = (p - c_B^L) = 12$ .

#### Equilibrium

A monopolist that could discriminate earns at most  $\pi_L=rac{1}{2}8+rac{1}{2}12=10$ 

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#### Benchmark 2: L is a monopoly

L can follow two strategies:

► To serve all consumers:  $U_A + U_B - p^m - h = 0$  and thus set  $p^m = p_A + p_B = 12$  with  $p_A \le U_A$  and  $p_B \le U_B$ . Its profit is  $\pi_L = p^m - c_B^L = 12 - 4 = 8$ .

► To serve only multi-stop shoppers:  $U_A + U_B - p^m = 0$  and thus set  $p^m = 16$ . Its profit is  $\pi_L = \frac{1}{2}(p - c_B^L) = 6$ .

#### Equilibrium

It is always profitable for L to set  $p^m = 12$  with any  $p_A \leq U_A$  and  $p_B \leq U_B$ . L thus also serves one-stop shoppers and gets  $\pi_L = 8$ 

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9/51

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Loss-Leading	Loss-Leading & Competition
Bundling strategies	

Can L follow the previous strategy  $p^m = 12$ ? Assume L sets  $p_A = 8$  and

#### $p_B = 4$ : What happens?

To break indifference (hyp) consumers always prefers to buy the two goods rather than one!

One stop shoppers:

- Going to S to buy B :  $U_B h p_S = 0$
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- ► All go to L.
- Multi-stop shoppers:
  - Go to L to buy A (as  $U_A > p_A$ ).
  - Go to S to buy B as  $U_B p_B = 2 < U_B p_S = 4$ .
- $\Rightarrow$  Although L looses multi-stop shoppers on B, L gets :

$$\pi_L = \frac{1}{2}(12 - 4) + \frac{1}{2}8 = 8.$$

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# Conclusion

Loss leading appears here as an exploitative device which discriminates multi-stop shoppers from one-stop shoppers.

- Loss-leading allows large retailers to extract additional surplus from consumers
- and hurts smaller rivals as a by-product

When the small store also sets its price strategically, the results holds.

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## Remember

- Complementarity among products naturally explains loss leading, absent any competition motive: Ramsey rule!
- A retailer sell products with the highest demand elasticity below cost and then sell other products in the store with higher margins!!
- Loss-leading practices might be used to better discriminate consumers.
- One-stop shopping behavior creates complementarity between independent goods (See exo 1)
- Bliss (1988) extends the Ramsey rule to a framework of imperfect competition when consumers are one-stop shoppers.

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Bundling strategies	Exercice 1

- Two stores H (Hypermarket) and S (Supermarket)
- H sells A and B S sells A
- $\alpha \in [0, \frac{1}{2}]$  consumers are located at H and  $1 \alpha$  in S.
- Transportation cost among the stores is normalized to 1.
- $u_A = 1$ ;  $u_B$  uniformly distributed over [0, 1] around each store.
- **b**  $\in$  [0, 1] is the unit cost for B. No cost for A.



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MultiProduct Firms	Loss-Leading & Monopoly
Loss-Leading	Loss-Leading & Competition
Bundling strategies	Exercice 1

We note  $p^H = p_A^H + p_B^H$  the sum of prices for the two goods at store *H*;  $p^S$  the price of A at store *S*.

1. Which consumers may travel from one store to the other?
| MultiProduct Firms  | Loss-Leading & Monopoly    |
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| Loss-Leading        | Loss-Leading & Competition |
| Bundling strategies | Exercice 1                 |

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$$1 + u_B - p^H - 1 > 1 - p^S \Rightarrow u_B > 1 + p^H - p^S$$

 MultiProduct Firms
 Loss-Leading & Monopoly

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MultiProduct Firms	Loss-Leading & Monopoly
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MultiProduct Firms	Loss-Leading & Monopoly
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MultiProduct Firms	Loss-Leading & Monopoly
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► If  $p^H > p^S$ , the profit of H and S can be respectively written as:  $\Pi^H = p^H_A \alpha + \alpha (1 - p^H_B) (p^H_B - b), \ \Pi^S = (1 - \alpha) p^S$ 

Maximizing  $\Pi^H$  with respect to  $p_A^H$  and  $p_B^H$ , and  $\Pi^S$  with respect to  $p^S$ , we have  $\Pi^H$  strictly increases in  $p_A^H$  and  $\Pi^S$  strictly increases in  $p^S$ .

We obtain a local monopoly equilibrium candidate:

$$\hat{p}_{A}^{H} = 1, \hat{p}_{B}^{H} = \frac{1+b}{2}, \hat{p}^{S} = 1$$

MultiProduct Firms	Loss-Leading & Monopoly
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MultiProduct Firms	Loss-Leading & Monopoly
Loss-Leading	Loss-Leading & Competition
Bundling strategies	Exercice 1

• If  $p^H < p^S$ , the profit of H and S can be written as:

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$$\Pi^{S} = (1 - \alpha)p^{S}(1 + p^{H} - p^{S})$$

Maximizing  $\Pi^H$  with respect to  $p^H$  and  $p_B^H$ , and  $\Pi^S$  with respect to  $p^S$ , we obtain the following best reactions: we obtain  $p_B^H = \frac{b}{2} < b$  and  $p^H(p^S) = \frac{\alpha + (1-\alpha)p^S}{2(1-\alpha)}$ .  $p^S(p^H) = \frac{1+p^H}{2}$ .

We obtain the following loss-leading equilibrium candidate :

$$p^{H*} = \frac{1+\alpha}{3(1-\alpha)} + \frac{2b}{3}, p_B^{H*} = \frac{b}{2}, p^{S*} = \frac{2-\alpha}{3(1-\alpha)} + \frac{b}{3}$$

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MultiProduct Firms	Loss-Leading & Monopoly
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Bundling strategies	Exercice 1

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$$\Pi^{H*} = \frac{(1+\alpha-b(1-\alpha))^2}{9(1-\alpha)} + \frac{b^2\alpha}{4}, \Pi^{S*} = \frac{(2-\alpha)^2}{9(1-\alpha)} + \frac{b^2(1-\alpha)}{9}$$

In the local monopoly case:

$$\hat{\Pi}^{H} = \alpha + \frac{(1-b)\alpha}{4}, \hat{\Pi}^{S} = 1 - \alpha$$

Assume  $b \to 0$ , when  $\alpha = \frac{1}{9}$ :

In the loss-leading candidate, H obtains  $\Pi^{H*} = \frac{1}{2} \cdot \left(\frac{5}{9}\right)^2$  and S gets  $\Pi^{S*} = \frac{(17)^2}{(9)^2 \cdot 8} \approx 0.44.$ 

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Which one is the equilibrium?



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MultiProduct Firms	Loss-Leading & Monopoly
Loss-Leading	Loss-Leading & Competition
Bundling strategies	Exercice 1

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Conversely when  $\alpha = \frac{1}{3}$ , the deviation becomes profitable.

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## 5. How do you explain the emergence of this loss-leading equilibrium?

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MultiProduct Firms	Loss-Leading & Monopoly
Loss-Leading	Loss-Leading & Competition
Bundling strategies	Exercice 1

## 5. How do you explain the emergence of this loss-leading equilibrium?

The logic under the result here is complementarity.

- A complementarity between the two independent products arises through the transportation cost.
- H has an incentive to sell B below cost because this is the product which has an elastic demand, and therefore lowering this price below cost can attract consumers from S.
- ▶ If instead  $\alpha = \frac{1}{3}$  there is a local monopoly equilibrium. *H* has no incentive to compete to attract consumers from *S*.

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- H has an incentive to sell B below cost because this is the product which has an elastic demand, and therefore lowering this price below cost can attract consumers from S.
- If instead  $\alpha = \frac{1}{3}$  there is a local monopoly equilibrium. *H* has no incentive to compete to attract consumers from *S*.

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# Bundling strategies

**Bundling:** consists in selling two or more products in a single package.

#### Various example

- Supermarkets account for a large share of gazoline sales ( 61% in France, >50% in the U.S): grocery-gasoline bundled discounts!
- Membership card for movie theater, sports club etc...
- Coca-Cola who sells its entire product line (or nothing!) to retailers (The TCCC case in 2005).
- Recent Google Cases!

# Bundling strategies are a form of second-degree price discrimination

Instead of setting a menu of prices to better cater for consumers' heterogeneity, bundling rather tends to reduce consumers' heterogeneity.

#### Bundling strategies are a way to distort competition!

- To exclude a competitor or deter entry (leverage theory!)
- To soften competition.

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MultiProduct Firms Bu Loss-Leading Ex Bundling strategies Bu

Bundling & Monopoly Exercice 2 Bundling & Competition

# Monopoly Bundling: Adams and Yellen (1976)

#### A simple model: Assumptions

- Consider a monopoly firm producing two goods A and B at zero cost.
- A unit mass of consumers have preferences over the two goods: each consumer is identified by a couple (θ<sub>A</sub>, θ<sub>B</sub>) uniformly distributed over [0, 1]<sup>2</sup>.
- ► The valuations for the two goods are independent; a consumer valuation for the bundle is  $\theta_A + \theta_B$ .
- ► We compare 3 strategies:
  - 1. Separate selling,
  - 2. Pure bundling,
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MultiProduct Firms Loss-Leading Bundling strategies Bundling strategies

Bundling & Monopoly Exercice 2 Bundling & Competition

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MultiProduct Firms Loss-Leading Exercice 2 Bundling strategies Bundling &

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MultiProduct Firms Loss-Leading Bundling strategies Bundling & Competition

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MultiProduct Firms	Bundling & Monopoly
Loss-Leading	
Bundling strategies	Bundling & Competition

#### 1. Separate selling

- Demand for A is:  $D_A = \int_{p_A}^1 d\theta_A$  and thus  $p_A$  is chosen to maximize  $p_A(1-p_A)$
- Similar for good B and thus  $p_B = p_A = \frac{1}{2}$
- Profit with separate selling:  $\pi_s = \frac{1}{2}$

#### 2. Pure Bundling

▶ The retailer can replicate the same profit by setting  $p = p_A + p_B = 1$  for the bundle!

Profit is the same but consumers who buy are not the same!



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Loss-Leading	
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- The monopolist can reach higher profits by setting p < 1
- Consumers buy when  $\theta_A > p \theta_B$ , thus  $D = 1 \frac{p^2}{2}$
- Thus p is chosen to maximize  $p(1-\frac{p^2}{2}) => p = \sqrt{\frac{2}{3}} \approx 0.82$
- The profit of the optimal bundling is  $\pi_b = \frac{2}{3}\sqrt{\frac{2}{3}} \approx 0.544 > \pi_s$

Total consumers surplus increases



 MultiProduct Firms
 Bundling & Monopoly

 Loss-Leading
 Exercice 2

 Bundling strategies
 Bundling & Competition

#### 3. Mixed Bundling

- The analysis is restricted to the case  $p_A = p_B = p_s$
- Consumers who prefer buying good k than nothing are:  $\theta_k > p_k$
- Consumers who prefer buying the bundle rather than k alone are:  $\theta_A + \theta_B - p > \theta_A - p_s => \theta_B > p - p_s$
- Consumers who prefer buying the bundle rather than B alone are:  $\theta_A > \rho p_s$
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 MultiProduct Firms
 Bundling & Monopoly

 Loss-Leading
 Exercice 2

 Bundling strategies
 Bundling & Competition

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Loss-Leading	
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Loss-Leading	
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Loss-Leading	
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MultiProduct Firms	Bundling & Monopoly
Loss-Leading	
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$$D_A = D_B = (1 - p_s)(p - p_s)$$
  
$$Db = (1 - p_s)^2 + 2(2p_s - p)(1 - ps) + \frac{(2p_s - p)^2}{2}$$

• The monopolist chooses 
$$(p_s, p)$$
 which maximizes  $\pi = p_s(D_A + D_B) + pD_b$ :

• 
$$p_s = \frac{2}{3}$$
 and  $p = \frac{4-\sqrt{2}}{3} \approx 0.86;$ 

• The profit 
$$\pi_{mb} = 0.549 > \pi_b > \pi - s$$

Consumers are worse off in the mixed bundling case compared to the pure bundling case.

#### Bundling

Mixed bundling allows the monopolist to increase its profit even further than pure bundling.

Consumers may be worse off under mixed bundling than under pure bundling.

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 MultiProduct Firms
 Bundling & Monopoly

 Loss-Leading
 Exercice 2

 Bundling strategies
 Bundling & Competition

## Remember

- Bundling strategies arise in a monopoly situation for a discrimination purpose (absent any competition motive!!).
- The discrimination motive only requires consumers' heterogeneity in their valuations for the goods.
- It is a form of second degree price discrimination. Instead of setting a menu of prices to better cater for consumers' heterogeneity, bundling tends to reduce consumers' heterogeneity.
  - Bundling is more profitable when valuations for the two goods are perfectly negatively correlated.
    - In that case, every consumer has a total valuation for the two goods of 1 and bundling its product at a price p = 1, the monopolist obtains the maximal profit of 1.

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- Bundling makes consumers perfectly homogenous.
- It is less profitable as valuations become positively correlated.

 MultiProduct Firms
 Bundling & Monopoly

 Loss-Leading
 Exercice 2

 Bundling strategies
 Bundling & Competition

## Exercice 2

Food for life makes health food for active, outdoor people. They sell 3 basics products (Whey powder, high protein Strenght bar, a meal additive(Sawdust))

Consumers fall into two types:

**Question**: Each product costs 3 to produce and the bundle of 3 products costs 9. What is the best pricing strategy for the firm? Separate selling, Pure bundling (only bundles of 3 products must be considered)? or mixed bundling?

The firm cannot discriminate among consumers. We assume there is 1 consumer of each type (A and B) and he wants one unit of each product.

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 MultiProduct Firms
 Bundling & Monopoly

 Loss-Leading
 Exercice 2

 Bundling strategies
 Bundling & Competition

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- Whey:  $(10-3)>2(3-3) \rightarrow p^W = 10$  and  $\pi^W = 7$ .
- **Strenght**:  $(16-3) < 2(10-3) \rightarrow p^{St} = 10$  and  $\pi^{St} = 14$ .
- Sawdust: (13-3)>2(2-3)  $\rightarrow \rho^{Sa} = 13$  and  $\pi^{Saw} = 10$ .
- Total profit with separate selling strategy is 7 + 14 + 10 = 31.

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MultiProduct Firms	Bundling & Monopoly
Loss-Leading	Exercice 2
Bundling strategies	Bundling & Competition

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#### Pure bundling:

Highest price for type A: 28! Highest price for type B: 26!

2(26-9) > (28-9)

The best price for the bundle is 26 and the profit with a pure bundling strategy is: 34 > 31

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Loss-Leading	Exercice 2
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Under this constraint, the best prices the firm can offer are:

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Type A buys the bundle and Type B only buy Sawdust. Total profit with mixed bundling is

$$(28 - 9) + (13 - 3) = 29 < 34!$$

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Type A	10	16	2
Type B	3	10	13

- Offer a bundle of Sawdust and Strenght at 23, while offering a price for separate sales p<sup>W</sup> = 10, p<sup>St</sup> = 16 and p<sup>Sa</sup> = 13.
- Type B buys the bundle only whereas Type A buys Whey and Strenght separately.
- ▶ The firms makes: (23-6)+(10-3)+(16-3)=37!

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Loss-Leading	Exercice 2
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#### Bundling & Monopoly Exercice 2 Bundling & Competition

### Bundling & Competition

#### Bundling can be used to soften retail competition- Chen (1997)

 Bundling may be an effective deterrence strategy/ exclusionary device - Nalebuff (2004)

- Motivating example: Microsoft Office (Word, Excel, Powerpoint and Exchange are bundled and compete with Corel's word perfect, IBM's lotus 123 and Qualcomm's Eudora)
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- ▶ In 5/9 subgames, no profit!!
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#### If 1 specializes on A and 2 sells the bundle only:

- ► Bundle/A:  $\theta_A + \theta_B p > \theta_A p_A => \theta_B > p p_A$ ;
- ▶ Bundle/B:  $\theta_A + \theta_B p > \theta_B c_B => \theta_A > p c_B$ ;
- Bundle/A and B:  $\theta_A + \theta_B p > \theta_A + \theta_B p_A c_B => p \le c_B + p_A$ ;
- Bundle/nothing:  $\theta_A + \theta_B p \ge 0$ .
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Demands are:

$$D_A = (1 - p_A)(p - p_A)$$
  
$$D_{AB} = (1 - p_A)(1 - p + p_A) + \frac{1}{2}(2 + p_A - p - c_B)(c_B - p + p_A)$$

► Each firm maximizes its profit respectively  $\pi_1 = (p_A - c_A)D_A$  and  $\pi_2 = (p - c_A - c_B)D_{AB}$ : There is not always a Nash equilibrium!

For 
$$(c_A, c_B) = (\frac{1}{4}, \frac{3}{4})$$
,  $p_A^* = 0.529$  and  $p^* = 1.213$ ;  $(p_A^* + c_B = 1.279 > p^*)$ 

• The profit 
$$\pi_1^* = 0.09 > \pi_2^* = 0.035$$

- Two sources of deadweight loss:
  - 1.  $p_A^* > c_A$
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#### Conclusion:

Bundling strategies may enable to soften retail competition, as a soc 43/51

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### Bundling as a barrier to entry: Nalebuff (2004) Assumptions:

- Same framework as in Adams and Yellen, two products with independent valuations uniformly distributed over [0, 1] but TWO firms I and E. No production cost for I or E.
  - Two-stage Game
    - 1. The incumbent (I) offers A and B and sets its prices;
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**Without entry threat:** the monopolist sets  $p_A = p_B = \frac{1}{2}$  and obtains a profit  $\pi_I^M = \frac{1}{2}$  (see slide 29).

If E enters and I did not change its behavior: E sets  $p_E = \frac{1}{2} - \epsilon$  on product A or B and gets  $\pi_E = \frac{1}{4}$  and I gets  $\pi_I = \frac{1}{4}$ . Entry would occur for  $F < \frac{1}{4}$ .

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#### Bundling & Monopoly **Bundling & Competition**

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### Bundling & Competition

Bundling has two effects vis-à-vis the entrant Pure bundling effect & Bundling discount effect





**Bundling has two effects vis-à-vis the entrant** Pure bundling effect & Bundling discount effect

**1-Pure bundling effect** Assume I offers only the bundle at a price  $p_A + p_B = p = 1$  and E still offers *B* at price  $p_e = \frac{1}{2} - \epsilon$ . E gets a profit  $\frac{1}{8}$  and entry is deterred for  $\frac{1}{8} < F < \frac{1}{4}$ . *I* gets a profit  $\prod_I = \frac{3}{8}$ .



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MultiProduct Firms	Bundling & Monopoly
Loss-Leading	
Bundling strategies	Bundling & Competition

**2-Bundling discount effect** Assume I now offers only the bundle at a price  $p_A + p_B = p = \sqrt{\frac{2}{3}} \approx 0.82$  which brings the highest profit if entry is deterred  $\pi_b = \frac{2}{3}\sqrt{\frac{2}{3}} \approx 0.544$ . What is the entrant's best response?  $p_e \approx 0.3$  and  $\pi_e = 0.105 < \frac{1}{8}$ 



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### Bundling & Competition Bundling discount effect

▶ The entrant E maximizes its profit  $\pi_e = p_e(1 - p_e)(p - p_e)$  according to the level of p.

$$p_e(p) = rac{1+p}{3} - rac{1}{3}\sqrt{1+p^2-p}$$

- I maximizes  $\pi_l(p, p_e(p)) = p(1 p + p_e \frac{p_e^2}{2})$  if he accommodates entry.
- ▶ I sets p such that  $\pi_e(p, p_e(p)) = F$  if he blocks entry.

р	p <sub>e</sub>	I's profit No entry	I's profits entry	E's profit
1.	0.33	0.5	0.277	0.148
0.8	0.295	0.544	0.361	0.105
0.68	0.265	0.523	0.374	0.080
0.5	0.211	0.437	0.34	0.048
0.41	0.17977	0.375	0.30	0.034

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Loss-Leading	
Bundling strategies	Bundling & Competition

- ▶ If  $F = \overline{F}$ , I sets a constrained bundling price below 0.8 to prevent entry.
- If F = <u>F</u>, I sets p = 0.68 the optimal accomodation price, and E enters.


MultiProduct Firms	Bundling & Monopoly
Loss-Leading	
Bundling strategies	Bundling & Competition

## Remember

- Chen (1997) shows that bundling strategies may soften competition enabling firms to differentiate their assortment rather than competing head-to-head (it rather favors entry in that case).
- Nalebuff (2004) shows that an incumbent may use bundling to prevent an efficient entry. (But ex ante commitment on one price is key !)
- The antitrust debate
  - 1950: The leverage theory: a firm can, through bundling, leverage its market power on one market to monopolise or gain market power in another market.
  - The Chicago School Critique heavily criticized this theory arguing that such a firm could not find profitable to do so (too costly if the rival is more efficient).
  - Nalebuff (2004) opposes the Chicago School argument in a context of entry!!

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MultiProduct Firms	Bundling & Monopoly
Loss-Leading	
Bundling strategies	Bundling & Competition

## Main References

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- Chen (1997), Equilibrium Product Bundling, *Journal of Business*, 70, p 85-103.
- Chen and Rey (2012), "Loss Leading as an Exploitative Practice", in The American Economic Review, 102, 7, p. 3462-3482.
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To prepare: "Google bundling practices"

## https:

//voxeu.org/article/economics-google-android-case

https://ec.europa.eu/commission/presscorner/detail/en/ IP\_16\_2532

## Other equilibria

If 1 sells the bundle (AB) and 2 offers (A,AB)

$$\triangleright p = c_A + c_B = 1$$

• 
$$D_A^S = (p - p_A^S)(1 - p_A^S) = (1 - p_A^S)^2$$

• Maximizing  $(p_A^S - c_A)D_A^S$ , we obtain  $p_A^S = \frac{1}{2}$  and  $\Pi_2 = \frac{1}{16} < 0.09$  whereas  $\Pi_1 = 0$ .

back

51/51