ECO 650: Firms' Strategies and Markets Course 1: Multiproduct firms' pricing strategies

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MultiProduct Firms

- Retailers are intrinsically multiproduct
 - A supermarket sells on average from 30 000 (Sainsbury) to 120 000 products (Wal-Mart discount store)
- Most producers are multiproduct
 - Substitutes (Ex: Coca-Cola's product line)
 - Complementary products (Ex: Microsoft hardware + software)
- The multiproduct dimension has direct consequences on firm's pricing strategies
 - Loss-leading
 - Bundling/ Tying
- Course 1 analyzes these strategies within the following framework
 - ► Monopoly / Competition
 - Static
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- A practice that is common in many large stores who sell "leader products" at loss;
 - Loss leaders are mainly "staples such as milk and dairy, alcohol, bread and bakery products that consumers purchase repeatedly and regularly;"
 - Loss leaders can also be highly attractive products (Champagne)
- A practice that is often regulated
 - In Germany, the highest court upheld in 2002 a decision of the Federal Cartel Office enjoining Wal-Mart to stop selling basic food items (such as milk and sugar) below its purchase cost.
 - Resale below cost laws in many countries (France, Ireland, US state laws for specific products...).

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- ▶ A multiproduct monopoly who faces a demand $q_i(p_i, p_j)$ for its product i sets its prices p_i and p_j by internalizing the effect of p_j on the demand for good i...
- ...which exists as long as products' demands are "linked"
 - Products are substitutes ($\frac{\partial q_i(p_i, p_j)}{\partial p_j} > 0$ (ex: product within the same product category (Sodas, Fresh juices, Mineral water...)
 - ▶ Products are complements ($\frac{\partial q_i(p_i,p_j)}{\partial p_j}$ < 0 (ex: Fries and ketchup meat and red wine, ...)
 - Products are often "independents" (vegetables & shampoo) but become "complements" due to shopping costs!!

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The multiproduct monopoly maximizes: $\pi = (p_i - c_i)q_i + (p_j - c_j)q_j = > FOC's$ (for i = 1, 2)

$$(p_i-c_i)\frac{\partial q_i}{\partial p_i}=-q_i-(p_j-c_j)\frac{\partial q_j}{\partial p_i}$$

which rewrites:

$$\frac{(p_i-c_i)}{p_i}=L_i=\frac{1}{\epsilon_i}+\frac{(p_j-c_j)}{p_i}\frac{\frac{\partial q_j}{\partial p_i}}{-\frac{\partial q_i}{\partial p_i}} > 0$$

Multiproduct monopoly pricing

A multiproduct firm monopoly sets

- ▶ higher prices than separate monopolies (each controlling a single output) when goods are substitutes
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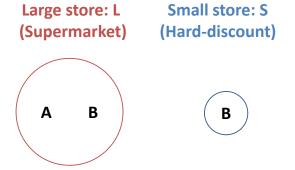
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It is possible to have $L_i < 0 =>$ loss-leading!!

Loss-Leading & Competition

Chen and Rey (2012)

- Two retailers L and S compete in a local market
- ▶ L offers a broader range of products (A and B) than S (B)
- lacksquare S has a lower unit cost on B (Hard-discount): $c_B^L>c_B^{\mathcal{S}}$



Loss-Leading & Competition

Demand

- ▶ Each consumer is willing to buy one unit of *A* and *B*
- ► Homogenous valuations: $u_A = 10$ for A, $u_B = 6$ for B
 - \rightarrow eliminates cross-subsidization motive based on different elasticities
- ightharpoonup Complete information ightarrow no role for (informative) advertising
- Heterogeneous shopping costs:
 - ► Half shoppers have high shopping costs: h = 4 per store: One-stop shoppers;
 - ▶ The other half incurs no shopping cost: multi-stop shoppers.

Benchmark 1: L is a monopoly who can perfectly discriminate among consumers

L will set lower prices for consumers who have high shopping costs (personalized prices): p^h for the one-stop shoppers and p for the multi-stop shoppers.

- ▶ For one-stop shoppers consumers: L sets $U_A + U_B p^h h = 0$ and thus $p^h = 12$ with $(p_A^h \le U_A)$ and $p_B^h \le U_B$. Its profit is $\pi_L = p^h c_B^L = 12 4 = 8$.
- For multi-stop shoppers: $U_A + U_B p = 0$ and thus set p = 16 with $(p_A \le U_A \text{ and } p_B \le U_B)$. Its profit is $\pi_L = (p c_B^L) = 12$.

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A monopolist that could discriminate earns at most $\pi_L = \frac{1}{2}8 + \frac{1}{2}12 = 10$

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Benchmark 2: L is a monopoly

L can follow two strategies:

- ▶ To serve all consumers: $U_A + U_B p^m h = 0$ and thus set $p^m = p_A + p_B = 12$ with $p_A \le U_A$ and $p_B \le U_B$. Its profit is $\pi_L = p^m c_B^L = 12 4 = 8$.
- ▶ To serve only multi-stop shoppers: $U_A + U_B p^m = 0$ and thus set $p^m = 16$. Its profit is $\pi_L = \frac{1}{2}(p c_B^L) = 6$.

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It is always profitable for L to set $p^m = 12$ with any $p_A \le U_A$ and $p_B \le U_B$. L thus also serves one-stop shoppers and gets $\pi_L = 8$

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Can L follow the previous strategy $p^m = 12$? Assume L sets $p_A = 8$ and

$p_B = 4$: What happens?

- One stop shoppers
 - ▶ Going to S to buy B : $U_B h p_S = 0$
 - ▶ Going to L buy A and B : $U_A + U_B p_A p_B = h$.
 - All go to L.
- ► Multi-stop shoppers:
 - ▶ Go to L to buy A (as $U_A > p_A$)
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- ⇒ Although L looses multi-stop shoppers on B, L gets

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Conclusion

Loss leading appears here as an exploitative device which discriminates multi-stop shoppers from one-stop shoppers.

- Loss-leading allows large retailers to extract additional surplus from consumers
- ▶ and hurts smaller rivals as a by-product

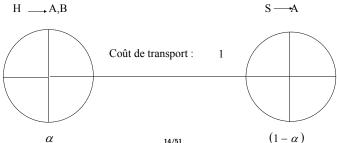
When the small store also sets its price strategically, the results holds.

Remember

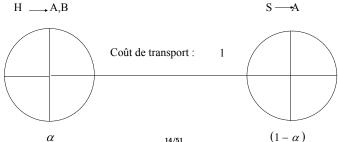
- ► Complementarity among products naturally explains loss leading, absent any competition motive: Ramsey rule!
- ▶ A retailer sell products with the highest demand elasticity below cost and then sell other products in the store with higher margins!!
- Loss-leading practices might be used to better discriminate consumers.
- ► One-stop shopping behavior creates complementarity between independent goods (See exo 1)
- ▶ Bliss (1988) extends the Ramsey rule to a framework of imperfect competition when consumers are one-stop shoppers.

- ► Two stores H (Hypermarket) and S (Supermarket)
- ▶ H sells A and B S sells A

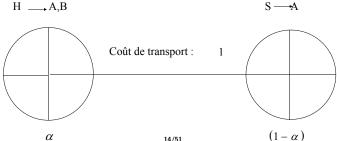
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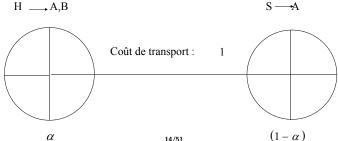
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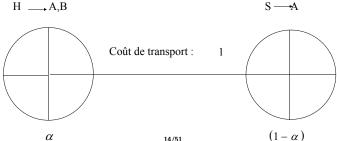
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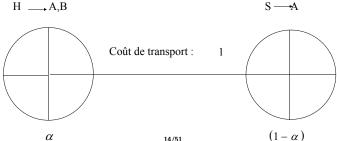
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We note $p^H = p_A^H + p_B^H$ the sum of prices for the two goods at store H; p^S the price of A at store S.

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Loss-Leading & Monopoly Loss-Leading & Competitio Exercice 1

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$$D_B^H = \alpha(1 - p_B^H)$$

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 - $D_{\Lambda}^{H} = \alpha$
 - $D_B^H = \alpha (1 p_B^H)$
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Loss-Leading & Monopoly Loss-Leading & Competition Exercice 1

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$$\Pi^{H} = p_{A}^{H} \alpha + \alpha (1 - p_{B}^{H})(p_{B}^{H} - b), \ \Pi^{S} = (1 - \alpha)p^{S}$$

Maximizing Π^H with respect to p_A^H and p_B^H , and Π^S with respect to p^S , we have Π^H strictly increases in p_A^H and Π^S strictly increases in p^S .

We obtain a local monopoly equilibrium candidate:

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Maximizing Π^H with respect to p^H and p_B^H , and Π^S with respect to p^S , we obtain the following best reactions: we obtain $p_B^H = \frac{b}{2} < b$ and $p^H(p^S) = \frac{\alpha + (1 - \alpha)p^S}{2(1 - \alpha)}$. $p^S(p^H) = \frac{1 + p^H}{2}$.

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$$p^{H*} = \frac{1+\alpha}{3(1-\alpha)} + \frac{2b}{3}, p_B^{H*} = \frac{b}{2}, p^{S*} = \frac{2-\alpha}{3(1-\alpha)} + \frac{b}{3}$$

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Assume $b \to 0$, when $\alpha = \frac{1}{9}$

- ▶ In the loss-leading candidate, H obtains $\Pi^{H*} = \frac{1}{2} \cdot (\frac{5}{9})^2$ and S gets $\Pi^{S*} = \frac{(17)^2}{(9)^2 \cdot 8} \approx 0.44$.
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- 4 Show that the loss-leading equilibrium is the unique Nash equilibrium in pure strategy.
- ▶ S cannot unilaterally deviate by raising her price as it would remain in the competition situation.

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Loss-Leading & Monopoly Loss-Leading & Competition Exercice 1

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The logic under the result here is complementarity.

- ► A complementarity between the two independent products arises through the transportation cost.
- ▶ H has an incentive to sell B below cost because this is the product which has an elastic demand, and therefore lowering this price below cost can attract consumers from S.
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Bundling strategies

Bundling: consists in selling two or more products in a single package.

Various example

- ► Supermarkets account for a large share of gazoline sales (61% in France, >50% in the U.S): grocery-gasoline bundled discounts!
- ▶ Membership card for movie theater, sports club etc...
- Coca-Cola who sells its entire product line (or nothing!) to retailers (The TCCC case in 2005).
- Recent Google Cases!

Bundling strategies are a form of second-degree price discrimination

▶ Instead of setting a menu of prices to better cater for consumers' heterogeneity, bundling rather tends to reduce consumers' heterogeneity.

Bundling strategies are a way to distort competition!

- ▶ To exclude a competitor or deter entry (leverage theory!)
- To soften competition.

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- Consider a monopoly firm producing two goods A and B at zero cost.
- A unit mass of consumers have preferences over the two goods: each consumer is identified by a couple (θ_A, θ_B) uniformly distributed over $[0, 1]^2$.
- ▶ The valuations for the two goods are independent; a consumer valuation for the bundle is $\theta_A + \theta_B$.
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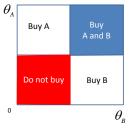
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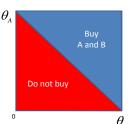
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- ▶ Demand for A is: $D_A = \int_{p_A}^1 d\theta_A$ and thus p_A is chosen to maximize $p_A(1-p_A)$
- Similar for good B and thus $p_B = p_A = \frac{1}{2}$
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- ▶ The retailer can replicate the same profit by setting $p = p_A + p_B = 1$ for the bundle!
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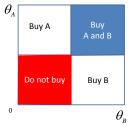


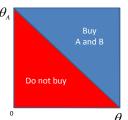
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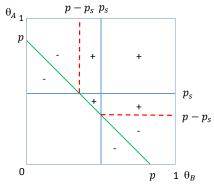
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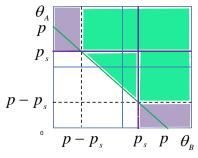




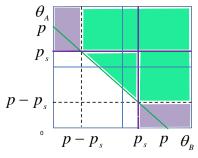
- lacktriangle The monopolist can reach higher profits by setting p < 1
- ▶ Consumers buy when $\theta_A > p \theta_B$, thus $D = 1 \frac{p^2}{2}$
- ► Thus p is chosen to maximize $p(1-\frac{p^2}{2}) => p = \sqrt{\frac{2}{3}} \approx 0.82$
- ▶ The profit of the optimal bundling is $\pi_b = \frac{2}{3}\sqrt{\frac{2}{3}} \approx 0.544 > \pi_s$
- Total consumers surplus increases



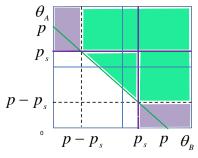
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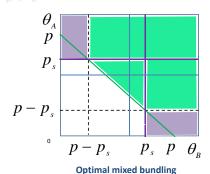
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Optimal mixed bundling 31/51



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- ► The monopolist chooses (p_s, p) which maximizes $\pi = p_s(D_A + D_B) + pD_b$:
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- ▶ The profit $\pi_{mb} = 0.549 > \pi_b > \pi s$
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- $p_s = \frac{2}{3}$ and $p = \frac{4-\sqrt{2}}{3} \approx 0.86$;
- ▶ The profit $\pi_{mb} = 0.549 > \pi_b > \pi s$
- ► Consumers are worse off in the mixed bundling case compared to the pure bundling case.

Bundling

Mixed bundling allows the monopolist to increase its profit even further than pure bundling.

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Remember

- Bundling strategies arise in a monopoly situation for a discrimination purpose (absent any competition motive!!).
- ▶ The discrimination motive only requires consumers' heterogeneity in their valuations for the goods.
- It is a form of second degree price discrimination. Instead of setting a menu of prices to better cater for consumers' heterogeneity, bundling tends to reduce consumers' heterogeneity.
 - Bundling is more profitable when valuations for the two goods are perfectly negatively correlated.
 - ▶ In that case, every consumer has a total valuation for the two goods of 1 and bundling its product at a price p = 1, the monopolist obtains the maximal profit of 1.
 - ▶ Bundling makes consumers perfectly homogenous.
 - It is less profitable as valuations become positively correlated.

Food for life makes health food for active, outdoor people. They sell 3 basics products (Whey powder, high protein Strenght bar, a meal additive(Sawdust))

Consumers fall into two types:

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- ▶ **Strenght**: $(16-3)<2(10-3) \rightarrow p^{St} = 10$ and $\pi^{St} = 14$
- ▶ **Sawdust**: $(13-3) > 2(2-3) \rightarrow p^{Sa} = 13$ and $\pi^{Saw} = 10$
- ▶ Total profit with separate selling strategy is 7 + 14 + 10 = 3

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Pure bundling:

Highest price for type A: 28! Highest price for type B: 26!

$$2(26-9) > (28-9)$$

The best price for the bundle is 26 and the profit with a pure bundling strategy is: 34 > 31

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Mixed bundling: Highest price for the bundle is 28! Mixed bundling may enable to raise the price of the bundle without loosing entirely type B consumers. The firm sets p=28 and as type A consumers have no surplus, separate prices for each good must be such that:

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Under this constraint, the best prices the firm can offer are:

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Type A buys the bundle and Type B only buy Sawdust. Total profit with mixed bundling is

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 - ▶ Good A is offered by two firms denoted 1 and 2 at marginal cost $c_A < 1$.
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▶ The game

- Firms 1 and 2 simultaneously choose their marketing strategy (A only, A and B in bundle, sell A and the bundle)
- 2. Price competition.

► In 5/9 subgames, no profit!!

- 1. If 1 and 2 only sell A, $p_A = c_A$
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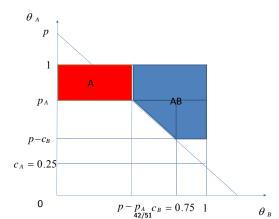
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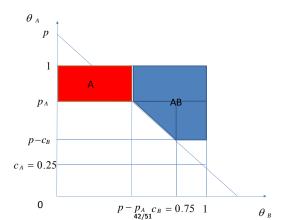


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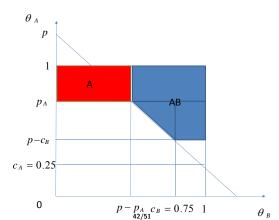
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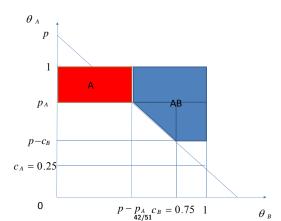
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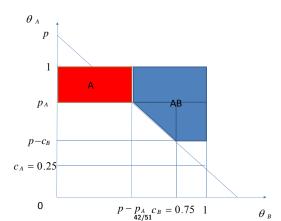
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$$D_{AB} = (1 - p_A)(1 - p + p_A) + \frac{1}{2}(2 + p_A - p - c_B)(c_B - p + p_A)$$

- ▶ Each firm maximizes its profit respectively $\pi_1 = (p_A c_A)D_A$ and $\pi_2 = (p c_A c_B)D_{AB}$: There is not always a Nash equilibrium!
- For $(c_A, c_B) = (\frac{1}{4}, \frac{3}{4})$, $p_A^* = 0.529$ and $p^* = 1.213$ $(p_A^* + c_B = 1.279 > p^*)$
- ► The profit $\pi_1^* = 0.09 > \pi_2^* = 0.035$
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Other equilibria

Conclusion:

Bundling strategies may enable to soften retail competition!

Assumptions:

- ► Same framework as in Adams and Yellen, two products with independent valuations uniformly distributed over [0,1] but TWO firms I and E. No production cost for I or E.
- ► Two-stage Game
 - 1. The incumbent (I) offers A and B and sets its prices;
 - An entrant (E) can enter at a fixed cost F and sell a single product (either A or B) and set its price.

Without entry threat: the monopolist sets $p_A = p_B = \frac{1}{2}$ and obtains a profit $\pi_I^M = \frac{1}{2}$ (see slide 29).

If E enters and I did not change its behavior: E sets $p_E=\frac{1}{2}-\epsilon$ on product A or B and gets $\pi_E=\frac{1}{4}$ and I gets $\pi_I=\frac{1}{4}$. Entry would occur for $F<\frac{1}{4}$.

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If E enters and I did not change its behavior: E sets $p_E = \frac{1}{2} - \epsilon$ on product A or B and gets $\pi_E = \frac{1}{4}$ and I gets $\pi_I = \frac{1}{4}$. Entry would occur for $F < \frac{1}{4}$.

Assumptions:

- ▶ Same framework as in Adams and Yellen, two products with independent valuations uniformly distributed over [0,1] but TWO firms I and E. No production cost for I or E.
- ► Two-stage Game
 - 1. The incumbent (I) offers A and B and sets its prices;
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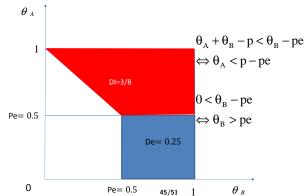
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Bundling has two effects vis-à-vis the entrant

- 1. Pure bundling effect
- 2. Bundling discount effect

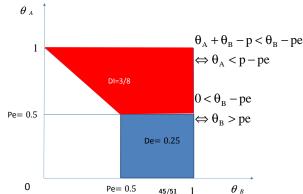
1-Pure bundling effect Assume I offers only the bundle at a price $p_A + p_B = p = 1$ and E still offers B at price $p_e = \frac{1}{2} - \epsilon$. E gets a profit $\frac{1}{8}$ and entry is deterred for $\frac{1}{8} < F < \frac{1}{4}$. I gets a profit $\Pi_I = \frac{3}{8}$.



Bundling has two effects vis-à-vis the entrant

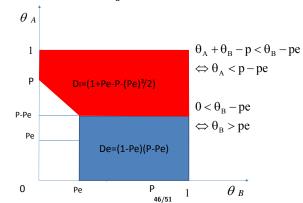
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Bundling has two effects vis-à-vis the entrant

2-Bundling discount effect Assume I now offers only the bundle at a price $p_A+p_B=p=\sqrt{\frac{2}{3}}\approx 0.82$ which brings the highest profit if entry is deterred $\pi_b=\frac{2}{3}\sqrt{\frac{2}{3}}\approx 0.544$ What is the entrant's best response? $p_e\approx 0.3$ and $\pi_e=0.105<\frac{1}{9}$



Bundling discount effect

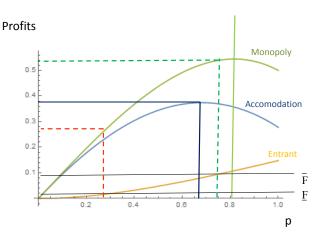
▶ The entrant E maximizes its profit $\pi_e = p_e(1 - p_e)(p - p_e)$ according to the level of p.

$$p_e(p) = \frac{1+p}{3} - \frac{1}{3}\sqrt{1+p^2-p}$$

- ▶ I maximizes $\pi_I(p, p_e(p)) = p(1 p + p_e \frac{p_e^2}{2})$ if he accommodates entry.
- ▶ I sets p such that $\pi_e(p, p_e(p)) = F$ if he blocks entry.

р	p _e	I's profit No entry	I's profits entry	E's profit
1.	0.33	0.5	0.277	0.148
8.0	0.295	0.544	0.361	0.105
0.68	0.265	0.523	0.374	0.080
0.5	0.211	0.437	0.34	0.048
0.41	0.17977	0.375	0.30	0.034

- ▶ If $F = \overline{F}$, I sets a constrained bundling price below 0.8 to prevent entry.
- ▶ If $F = \underline{F}$, I sets p = 0.68 the optimal accommodation price, and E enters.



Remember

- ▶ Chen (1997) shows that bundling strategies may soften competition enabling firms to differentiate their assortment rather than competing head-to-head (it rather favors entry in that case).
- ▶ Nalebuff (2004) shows that an incumbent may use bundling to prevent an efficient entry. (But ex ante commitment on one price is key !)
- ► The antitrust debate
 - 1950: The leverage theory: a firm can, through bundling, leverage its market power on one market to monopolise or gain market power in another market.
 - The Chicago School Critique heavily criticized this theory arguing that such a firm could not find profitable to do so (too costly if the rival is more efficient).
 - Nalebuff (2004) opposes the Chicago School argument in a context of entry!!

Main References

- ▶ Adams, W. and J.Yellen (1976), "Commodity Bundling, and the Burden of Monopoly", *The Quarterly Journal of Economics*, p.475-498.
- Chen (1997), Equilibrium Product Bundling, Journal of Business, 70, p 85-103.
- ▶ Chen and Rey (2012), "Loss Leading as an Exploitative Practice", in *The American Economic Review*, 102, 7, p. 3462-3482.
- ▶ Nalebuff (2004), "Bundling as an Entry Barrier", *The Quaterly Journal of Economics*, 159-187.
- ▶ Bliss (1988), A Theory of Retail Pricing, *The Journal of Industrial Economics*, 36,4, 375-391.

To prepare: "Google bundling practices"

- https:
 //voxeu.org/article/economics-google-android-case
- ► https://ec.europa.eu/commission/presscorner/detail/en/
 IP_16_2532

Other equilibria

If 1 sells the bundle (AB) and 2 offers (A,AB)

- $p = c_A + c_B = 1$
- $D_A^S = (p p_A^S)(1 p_A^S) = (1 p_A^S)^2$
- ▶ Maximizing $(p_A^S c_A)D_A^S$, we obtain $p_A^S = \frac{1}{2}$ and $\Pi_2 = \frac{1}{16} < 0.09$ whereas $\Pi_1 = 0$.

